**Agency Resource Guide**

**QUALITY IMPROVEMENT ORGANIZATION**

**Kepro Area 3**

**Toll Free: 844-430-9504 Phone: 216-447-9604**

**Rock Run Center Suite 100**

**5700 Lombardo Center Dr., Seven Hill, OH 44131**

[www.keproqio.com](http://www.keproqio.com)

**AGING AND DISABILITY RESOURCE CENTER**

**Statewide Intake Line: 800-252-9108**

**Phone: 512-454-4816**

**2222 West Braker Lane**

**Austin, Texas 78758**

**Access to State of Texas Emergency Assistance**

**Registry (STEAR)**

[www.dps.texas.gov/dem/stear/public.htm](http://www.dps.texas.gov/dem/stear/public.htm)

**Access to Texas 211**

[www.211texas.org/211](http://www.211texas.org/211)

**Access to Disaster Help and Resources**

[www.disasterassistance.gov](http://www.disasterassistance.gov)

**Family Emergency Plan from Homeland Security**

[www.ready.gov/make-a-plan](http://www.ready.gov/make-a-plan)

**Family Emergency Supply Kit from Homeland Security**

[www.ready.gov/build-a-kit](http://www.ready.gov/build-a-kit)

**Texas Homeland Security and Emergency Management**

**Offices**

[www.dps.texas.gov/dem/stateLocalOrganizations.htm](http://www.dps.texas.gov/dem/stateLocalOrganizations.htm)

**Texas Evacuation Routes**

[www.txdps.state.tx.us](http://www.txdps.state.tx.us)

**HHS website**

[www.hhs.texas.gov](http://www.hhs.texas.gov)

**FEMA**

[www.fema.gov](http://www.fema.gov)

**Red Cross**

[www.redcross.org/index.html](http://www.redcross.org/index.html)

**The Centers for Disease Control and Prevention:**

**Emergency Preparedness**

[www.emergency.cdc.gov](http://www.emergency.cdc.gov)

**State Health Departments**

**Public health Region 8- San Antonio**

**7430 Louis Pasteur Dr.**

**San Antonio, Texas 78229**

**Phone: 210-949-2000**

[www.dshs.texas.gov/region8/default.shtm](http://www.dshs.texas.gov/region8/default.shtm)

**Local Health Departments**

[www.dshs.texas.gov/regions/lhds.shtm](http://www.dshs.texas.gov/regions/lhds.shtm)

**AGENCIES ON AGING**

**Alamo AAA**

**Toll Free: 866-231-4922 Phone: 210-362-5283**

**8700 Tesoro Dr., Suite 160**

**San Antonio, TX 78217**

**Counties Served: Atascosa, Bandera, Comal, Frio, Gillespie, Karnes, Kendall, Kerr, McMullen, Medina**

**Bexar County AAA**

**Toll Free: 866-231-4922 Phone: 210-362-5283**

**8700 Tesoro Dr., Suite 160**

**San Antonio, TX 78217**

**Counties Served: Bexar**

**AGING & DISABILITY RESOURCE CENTERS/ PROTECTION & ADVOCACY AGENCIES**

**Alamo Service ADRC**

**Toll Free: 855-937-2372 Phone: 210-477-3275**

**8700 Tesoro Dr., Suite 160**

**San Antonio, TX 78217**

**Counties Served: Atascosa, Bandera, Bexar, Comal, Frio, Gillespie, Guadalupe, Karnes, Kendall, Kerr, McMullen, Medina, Wilson**

**APS- Adult Protective Services**

**Toll Free:** 1(800) 252-5400

[www.dfps.state.tx.us/Training/APS\_Reporting/](http://www.dfps.state.tx.us/Training/APS_Reporting/)

**CENTER FOR INDEPENDENT LIVING**

**San Antonio Independent Living Service**

**Phone: 210-281-1878**

**1028 South Alamo St.**

**San Antonio, TX 78210**

**Counties Served: Atascosa, Bandera, Bexar, Calhoun, Comal, Frio, DeWitt, Dimmitt, Edwards, Frio, Gillespie, Goliad, Guadalupe, Jackson, Karnes, Kendall, Kerr, Kinney, LaSalle, Lavaca, Maverick, Medina, Real, Uvalde, Val Verde, Victoria, Wilson, Zavalla**

**Independent Living Resource-Kerr County**

**Dietert Center**

**Contact: Nick Villanueva- Community Services Coordinator**

**830-792-4044, ext. 225**

**Services Provided: Emergency Response System, Medical equipment lending, Reassurance calls, Handyman Service**

**MEALS ON WHEELS**

**Bandera County**

**Silver Sage**

**803 Buck Creek Dr.**

**Bandera, TX 78003**

**Phone: 830-796-4969 or 830-460-1910**

[www.silversagecorral.weebly.com/meals-on-wheels.htm](http://www.silversagecorral.weebly.com/meals-on-wheels.htm)

**Gillespie County**

**The Golden Hub**

**1009 N. Lincoln**

**Fredericksburg, TX 78624**

**Phone: 830-997-7131**

[www.goldenhub.org/meals-on-wheels/](http://www.goldenhub.org/meals-on-wheels/)

**Kerr County**

**Dietert Center**

**451 Guadalupe St.**

**Kerrville, TX 78028**

**Phone: 830-792-4044**

[www.dietertcenter.org/meals-on-wheels.html](http://www.dietertcenter.org/meals-on-wheels.html)

**Kendall County**

**Rainbow Senior Center**

**17 Old San Antonio Rd**

**Boerne, TX 78006**

**Phone: 830-249-2114**

[www.rainbowseniorcenter.com](http://www.rainbowseniorcenter.com)

**TRANSPORTATION**

**ART- Alamo Regional Transport**

**8700 Tesoro Dr., Suite 160**

**San Antonio, TX 78217**

**Toll Free: 866-889-7433**

**Hours: Monday-Friday 7 AM- 6 PM**

[www.aacog.com/67/Alamo-Regional-Transit](http://www.aacog.com/67/Alamo-Regional-Transit)

**Counties Served:** Atascosa, Bandera, Comal, Frio, Gillespie, Guadalupe, Karnes, Kendall, Kerr, Medina, McMullen, and Wilson

**Rates:**

* In-Town - $2
* In Same County - $6
* One County Over - $8
* Two Counties Over - $12

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\*\*\*To schedule a ride, call dispatch **at least 24 hours in advance** and by noon the previous business day. Trips can be booked up to 30 days in advance and are on a first come basis

**Standard Transportation**

1343 Bandera Hwy, Kerrville, TX 78028

Phone: 830-446-1492

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